CALIFORNIA STATE GOVERNMENT---AN AFFIRMATIVE ACTION EMPLOYER OFFERING EQUAL OPPORTUNITY TO ALL REGARDLESS OF RACE, COLOR, CREED, NATIONAL ORIGIN, ANCESTRY, SEX, MARITAL STATUS, DISABILITY, RELIGIOUS OR POLITICAL AFFILIATION, AGE OR SEXUAL ORIENTATION.



### CALIFORNIA STATE CONTROLLER'S OFFICE PROMOTIONAL EXAMINATION FOR

#### **EXECUTIVE ASSISTANT**

MONTHLY SALARY RANGE \$3072 - \$3734

NOTE: The salaries used in this bulletin are the latest available from the State Controller's Office, but may not reflect all of the pay raises granted recently. You should verify the salary levels with the department personnel office before making any commitments.

OR

classification titles. Applications received without this information will be rejected.

6CO25

**FINAL FILING DATE** 

June 20, 2006 is the final filing date. Application (STD. Form 678) must be POSTMARKED no later than the final filing date. Applications postmarked, personally delivered or received via inter-office mail after the final filing date will not be accepted.

**INTERVIEW DATE** 

It is anticipated that interviews will be held during June/July 2006.

WHO MAY APPLY

Competition Limited to California State Controller's Office employees.

Applicants must have a permanent civil service appointment with the State Controller's Office by the above listed final file date in order to take this examination. Under certain circumstances, former State Controller's Office employees may be allowed to compete under the provisions of Rule 235. (See General Information on reverse

**HOW TO APPLY** 

Submit Examination Application (STD. Form 678)

By mail to: State Controller's Office **HR-Examinations Unit** P.O. Box 942850 Sacramento, CA 94250-5877

Attn: Elena Apodaca 916-322-7646

In person to:

State Controller's Office **HR-Examinations Unit** 300 Capitol Mall, 6th Floor Sacramento, CA 95814 Attn: Elena Apodaca

916-322-7646 All applications must include "to" and "from" employment dates (month/day/year), time base, and official

FINAL FILING DATE: June 20, 2006

SPECIAL TESTING **ARRANGEMENTS** 

If you have a disability and need special testing arrangements, mark the appropriate box of the Examination Application. You will be contacted about specific arrangements.

REQUIREMENTS FOR ADMITTANCE TO THE **EXAMINATION** 

NOTE: All applicants must meet the education and/or experience requirements for this examination by the final file date.

The following patterns may be combined proportionately, when applicable, to meet the overall experience requirement:

Either I

One year of experience in the California state service performing secretarial duties at a level of responsibility not less than those of an Executive Secretary I or two years of secretarial experience in the California state service at a level of responsibility not less than Secretary or Office Technician.

One year of experience performing technical duties in the California state service in a class comparable in level of responsibility to Management Services Technician.

Or III

Four years of experience as a Secretary or Administrative Assistant outside of California state service of which at least one year must have been at the level of responsibility of Executive Secretary I or Management Services Technician or at least two years must have been at the level of responsibility of Secretary or Office Technician. (Up to two years of intensified secretarial training in an approved curriculum or college level course work in business, personnel or public administration may be substituted for the general outside experience on a year-foryear basis.)

THE POSITION

Under the direction of a high level administrator, the Executive Assistant provides staff assistance on sensitive departmental or program issues; provides administrative assistance and secretarial support; provides office management, supervisory and other staff and office services; and to do other related work.

### SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

IT IS AN OBJECTIVE OF THE STATE OF CALIFORNIA TO ACHIEVE A DRUG-FREE STATE WORK PLACE. ANY APPLICANT FOR STATE EMPLOYMENT WILL BE EXPECTED TO BEHAVE IN ACCORDANCE WITH THIS OBJECTIVE BECAUSE THE USE OF ILLEGAL DRUGS IS INCONSISTENT WITH THE LAW OF THE STATE, THE RULES GOVERNING CIVIL SERVICE AND THE SPECIAL TRUST PLACED IN PUBLIC SERVANTS.

# **EXAMINATION INFORMATION**

This examination will consist of an Oral Interview weighted 100.00%. The interview will include a number of predetermined job-related questions. In order to obtain a position on the eligible list, a minimum rating of 70% must be attained in the interview. **COMPETITIORS WHO DO NOT APPEAR FOR THE INTERVIEW WILL BE DISQUALIFIED.** 

BRD: 06/6/06

#### **Qualifications Appraisal Interview – Weighted 100%**

#### **SCOPE**

#### **KNOWLEDGE OF:**

- 1. The principles and methods of public and business administration.
- 2. Office management principles, methods and procedures.
- 3. Good personnel and fiscal management practices.
- 4. The organization's relationship with other governmental entities.
- 5. The administrator's responsibilities with regard to the organization's programs.
- 6. The functions, programs and operations in the Administrator's area of responsibility.
- 7. The Department's Equal Employment Opportunity objectives.
- 8. A supervisor's role in Equal Employment Opportunity and the processes available to meet Equal Employment Opportunity objectives.

#### **ABILITY TO:**

- 1. Think clearly and analyze problems of organization and management and take effective action.
- 2. Handle sensitive and confidential assignments with tact and diplomacy.
- 3. Work under pressure and time constraints.
- 4. Handle changing priorities.
- 5. Establish and maintain cooperative working relationships.
- 6. Communicate effectively.
- Effectively contribute to the Equal Employment Opportunity process.

# ELIGIBLE LIST INFORMATION

A departmental promotional eligible list will be established for the State Controller's Office. The list will be abolished 12 months after it is established unless the needs of the service and conditions of the list warrant a change in this period.

# VETERANS AND CAREER POINTS

Veterans' preference points and career credits are not granted in promotional examinations.

#### **GENERAL INFORMATION**

It is the candidate's responsibility to contact the State Controller's Office, Examination Unit (916) 324-0811, three days prior to the written test date if the candidate has not received a Notice.

For an examination without a written feature it is the candidate's responsibility to contact the State Controller's Office, Examination Unit (916) 324-0811, three weeks after the final file date if the candidate has not received a progress Notice.

If a candidate's Notice of interview or Performance Test fails to arrive prior to the day of the interview due to verified postal error, the candidate will be rescheduled upon written request.

Applications are available at State Personnel Board offices, local offices of the Employment Development Department and the State Controller's Office, or you may log onto <a href="www.spb.ca.gov">www.spb.ca.gov</a>.

If you meet the requirements stated on the reverse, you may take this examination, which is competitive. Possession of the entrance requirement does not assure a place on the eligible list. Your performance in the examination described on the other side of this announcement will be compared with the performance of the others who take this test, and all candidates who pass will be ranked according to their scores.

The State Controller's Office reserves the right to revise the examination plan to better meet the needs of the service, if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service laws and rules and all competitors will be notified.

**Promotional Examination Only: Competition** is limited to employees who have a permanent civil service appointment. Under certain circumstances other employees may be allowed to compete under provision of Rules 234, 235, and 235.2. State Personnel Board Rules 233, 234, 235, 235.2 and 237 contain provisions regarding civil service status and eligibility for promotional examinations. These rules may be reviewed at departmental personnel offices or at the Information Counter of State Personnel Board offices.

**General Qualifications:** Candidates must possess essential personal qualifications, including integrity, initiative, dependability, good judgment, and ability to work cooperatively with others; and a state of health consistent with the ability to perform the assigned duties of the class. A medical examination may be required. In open examinations, investigation may be made of employment records and personal history, and fingerprinting may be required.

Criminal Record Clearance Information: Some positions, within various divisions of the State Controller's Office, are subject to fingerprinting and criminal records check requirements. This check will be completed by the Department of Justice. Applicants will be notified during the hiring process if the position is affected by the criminal records clearance procedure. Criminal record clearance is a condition of employment in positions affected by this procedure.

Interview Scope: If an interview is conducted, in addition to the scope described above, the panel will consider education, experience, personal development, personal traits, and fitness. In appraising experience, more weight will be given to the breadth and recency of pertinent experience and evidence of the candidate's ability to accept and fulfill increasing responsibilities than to the length of experience. Evaluation of a candidate's personal development will include consideration of their recognition of their own training needs; their plans for self-development; and the progress made in their efforts toward self-development.

High School Equivalence: Equivalence to completion of the 12th grade may be demonstrated in any one of the following ways: 1) passing the General Education Development (GED) Test; 2) completion of 12 semester units of college-level work; 3) certification from State Department of Education, a local

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**EXECUTIVE ASSISTANT CD40-1728** 

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school board, or high school authorities that the candidate is considered to have education equivalent to graduation from high school; or 4) for clerical and accounting classes, substitution of business college work in place of high school on a year-for-year basis.

TDD is Telecommunications Device for the Deaf and is reachable only from phones equipped with a TDD Device

California Relay Telephone Service for the deaf or hearing impaired from TDD Phones: 1-800-735-2929 from Voice Phones: 1-800-735-2922

UPON REQUEST, THIS DOCUMENT CAN BE PRODUCED IN BRAILLE OR LARGE PRINT.

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